

PATENT
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Kang et al.
Application No.: 09/677,604
Filed: October 3, 2000
For: SYSTEM AND METHOD FOR MANAGING COMPLIANCE
WITH SERVICE LEVEL AGREEMENTS
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Attorney Docket No.: 0006568USU

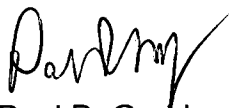
CHANGE OF ENTITY STATUS PURSUANT TO 37 C.F.R. §1.27 (g)(2)

Commissioner for Patents
Mail Stop M Correspondence
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Sir:

This communication hereby notifies the United States Patent and Trademark Office that Applicant is now entitled to claim **large** entity status for the above-identified patent.

Respectfully submitted,



May 13, 2010

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